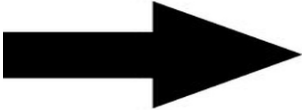


**Trouble**

**Probable Cause**

**Remedy**

<p>Unit not operating (power failure alarm sounds)</p>	<ol style="list-style-type: none"> <li>1. Plug not firmly in the wall</li> <li>2. Had power surge</li> <li>3. No power at wall outlet</li> <li>4. Electrical power outage</li> </ol>	<ol style="list-style-type: none"> <li>1. Check plug at outlet</li> <li>2. Check reset button (on some models)</li> <li>3. Check power source (fuse or circuit breaker) in house</li> <li>4. Use back-up oxygen cylinder until power is restored.</li> </ol>
<p>Limited (low) oxygen flow</p>	<ol style="list-style-type: none"> <li>1. Faulty tubing</li> <li>2. Faulty Cannula</li> <li>3. Loose humidifier</li> <li>4. Blocked external filter</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove the tubing. If proper flow is restored, check tubing for kinks or obstruction. Replace if needed.</li> <li>2. Remove cannula from tubing. If proper flow is restored check tubing for kinks or blockage. Replace if needed.</li> <li>3. Check to make sure jar and lid are secured tightly and humidifier is properly secured to concentrator. Replace if needed.</li> <li>4. Clean air filter. If flow is not restored, connect tubing to back-up cylinder and call <b>Flagship Medical, Inc.</b></li> </ol>
<p>Power on light is out and unit is operating</p>	<ol style="list-style-type: none"> <li>1. Bulb burned out</li> </ol>	<ol style="list-style-type: none"> <li>1. Non-emergency. Call office during regular business hours.</li> </ol>
<p>Yellow light is on</p>	<ol style="list-style-type: none"> <li>1. Bad humidifier bottle</li> <li>2. Pinched or kinked tubing</li> <li>3. Blocked air intake</li> </ol>	<ol style="list-style-type: none"> <li>1. Check flow meter. If black ball is bouncing or has dropped down, remove tubing to see if ball goes back to normal. Make sure air intake is clear.</li> </ol>
<p>All other problems</p>		<p>Contact <b>Flagship Medical, Inc.</b>          At (215) 992-7770 or toll free at          (800) 344-6472</p>